

## TERMS & CONDITIONS for EVEZZO

**Effective Date:** 01/05/2025

Evezzo is operated by **EasyFy Solution OÜ** (Estonian company no. 17222348), registered at Juhkentali tn 8, 10132 Tallinn, Estonia (“we”, “us”, “our”). These Terms & Conditions (“Terms”) govern your use of the Evezzo platform, whether as an **Event Organizer** or as a **User / Ticket Buyer**.

By registering an account or using the platform, you accept these Terms. If you do not accept them, you may not use the services.

### 1. Definitions

- **Organizer:** A user who creates events on Evezzo, defines ticketing terms, and is responsible for the event.
- **User / Buyer:** A user who purchases tickets via Evezzo or otherwise uses user-facing functionality.
- **Ticket:** A right or access purchased by a Buyer to attend an event.
- **Event:** An occurrence (in-person or virtual) listed on the platform by an Organizer.
- **Fees:** Service, transaction, or processing fees charged by Evezzo (or third-party services).
- **Crypto Payment / Crypto:** Payment via cryptocurrencies (BTC, ETH, stablecoins, etc.), subject to additional compliance rules.
- **VAT:** Value-Added Tax or equivalent sales tax in applicable jurisdictions.

### 2. Account Registration & Eligibility

- To become an Organizer or Buyer, you must register an account, provide accurate information, and maintain account security.
- You must be legally capable of entering into binding agreements and at least the legal age in your jurisdiction (e.g. 18 years).
- You may not register an account if you are located in or a resident of a restricted or sanctioned jurisdiction.
- You must not use false identities, impersonate others, or mislead us about your status.

### 3. Organizer Terms

These terms apply when you register as an Organizer and create events.

#### 3.1 Event Creation & Responsibilities

- You acknowledge and agree that you are solely responsible for the planning, execution, safety, legality, and overall conduct of any Event you create.

- You must ensure compliance with all applicable laws, permits, licensing, insurance, health and safety requirements, capacity limits, and any local regulations.
- All event descriptions, dates, venues, ticket types, refund policies, and other details you publish must be accurate and not misleading.
- You may incorporate additional terms or disclaimers for attendees, but they must not conflict with these Terms.

### 3.2 Fees & Who Pays

- During event setup, you will be informed of the **Evezzo service fee** structure.
- You may choose whether **you (the Organizer)** absorb these fees or pass them on to the Buyers.
- If you pass fees to Buyers, those fees will be shown to Buyers at checkout.
- Buyers may also incur **transaction processing fees** depending on payment method (fiat or crypto).
- All fees must be displayed clearly before Buyers finalize ticket purchases.

### 3.3 Payments & Settlement (Updated)

- Evezzo facilitates the collection of payments from ticket buyers **on behalf of the Organizer**.
- Collected funds are held securely until settlement.
- **Settlements to Organizers will be made within three (3) business days after the event date**, unless otherwise agreed in writing.
- This delay allows for the management of refunds or disputes arising from event cancellations, postponements, or non-performance.
- In the event of cancellation, postponement, or refund claims, Evezzo may **withhold or deduct** the corresponding amounts from the Organizer's payout to ensure buyers are reimbursed.
- Evezzo reserves the right to retain a reasonable reserve or delay settlements if there is suspected fraud, high refund risk, or regulatory concerns.
- The Organizer is responsible for ensuring that payout information (bank account, crypto wallet, etc.) is accurate. Evezzo is not liable for misdirected funds caused by incorrect or incomplete payout details.

### 3.4 VAT & Taxes

- Evezzo is a technology / payment facilitator and **does not act as the Event Organizer**, so we do *not* collect or remit VAT on ticket sales.
- You (the Organizer) are solely responsible for assessing, collecting, reporting, and remitting any VAT or equivalent sales taxes applicable to ticket sales in your jurisdiction(s).
- You must comply with all tax laws, and ensure that ticket prices and fees include or exclude VAT as appropriate.
- Buyers acknowledge that Evezzo bears no liability or responsibility for Organizer's tax obligations.

### 3.5 Refunds, Cancellations & Changes

- You must clearly define and publish your refund policy at event creation (e.g., full refund up to X days, partial refund, no refund, etc.).
- If the Event is canceled, postponed, or changed, you are responsible for handling refunds and communicating updates to Buyers.
- If an event is cancelled and you choose or agree to refund Buyers, we may assist in processing refunds if you authorize us to do so.
- Evezzo may also impose additional rules or limits on refunds (e.g. cutoff deadlines).

### 3.6 Termination & Suspension

- We reserve the right to suspend or remove your Event or account if:
  - You breach these Terms;
  - Fraud, illegal or unsafe activity is suspected;
  - KYC or compliance requirements are not met;
  - Court order, regulatory request, or other legal issue arises.
- You remain liable for obligations (fees, refunds, liabilities) even if your account is suspended.

## 4. User / Buyer Terms

These terms govern Buyers who purchase tickets or use user functionalities.

### 4.1 Ticket Purchase

- You may purchase Tickets through Evezzo, subject to availability and Organizer terms.
- The price (including any fees and VAT) will be clearly shown before you confirm purchase.
- Payment methods include fiat and approved cryptocurrencies (via licensed VASPs).
- Crypto payments carry inherent risks (exchange rate fluctuations, irreversible transactions). Once a crypto transaction is confirmed on the blockchain, it cannot be reversed by Evezzo.

### 4.2 Refunds & Cancellations

- Refunds are subject to the refund policy set by the Organizer.
- You should review the refund terms before purchasing; once purchase is complete, you agree to those terms.
- In case of Event cancellation, postponement, or material change, the Organizer is responsible for refunds.
- Evezzo may assist in refund processing if authorized by Organizer, but Evezzo is not obligated to do so.

#### 4.3 Use of Tickets

- You must comply with Organizer rules and venue policies when attending an event.
- Tickets may not be resold or transferred except where permitted by the Organizer and these Terms.
- We may cancel or invalidate Tickets if fraudulent use is detected or violation of rules occurs.

#### 5. AML / Crypto / Compliance

- Crypto payments are accepted only in approved assets (e.g., BTC, ETH, regulated stablecoins) through licensed VASPs.
- Privacy coins, mixers, tumblers or other obfuscation services are prohibited.
- We may require you (Organizer or Buyer) to complete **KYC / identity verification**, wallet address verification, or provide source-of-funds documentation.
- If an account or transaction raises AML/CFT concerns, we may suspend, refuse, delay, or block it.
- Suspicious transactions will be reported to relevant authorities (e.g. FIU).

#### 6. Intellectual Property & Content

- You grant Evezzo a non-exclusive, royalty-free license to use, display, distribute, and promote content you post (event descriptions, images, etc.).
- You warrant that you own or have rights to all content you upload, and that it does not infringe third-party rights.
- We reserve the right to remove content that violates intellectual property laws, these Terms, or community guidelines.

#### 7. Limitation of Liability & Indemnification

- **Evezzo is not the Event Organizer. We disclaim liability for any act, omission, damage, or loss arising out of the conduct of any event, organizer's misrepresentations, or event safety.**
- **We are not responsible for third-party actions (venue, vendors, force majeure).**
- **We are not liable for payment errors caused by you (wrong details), delays by payment providers, crypto volatility, or refund defaults by Organizers.**
- **To the maximum extent allowed by law, our cumulative liability is limited to the total fees paid to Evezzo for the affected transaction(s).**
- **You agree to indemnify and hold Evezzo harmless from any claims, liabilities, damages, and expenses (including legal fees) arising from your breach of these Terms, event operations, or misuse of the platform.**

## 8. Disputes & Termination

- Either party may terminate their account upon notice. Outstanding obligations (fees, refunds) survive termination.
- In case of disputes, we may mediate or require arbitration, where applicable by law.
- These Terms are governed by the laws of **Estonia**, and disputes fall under the courts of **Tallinn, Estonia**, unless otherwise agreed.

## 9. Amendments & Updates

- We may revise these Terms at any time. Material changes will be notified, and continued use constitutes acceptance.
- You should periodically review the Terms to stay informed.

## 10. Miscellaneous

- If any provision is held invalid or unenforceable, it is severed without affecting the rest of the Terms.
- We may assign or subcontract our rights and obligations under these Terms.
- These Terms, together with your Organizer or Buyer settings and published event terms, form the entire agreement between you and Evezzo.